

# List of CoC Members and Providers:

**ACTS-** Phone number: 813-246-4899 about: Agency For Community Treatment Services, Assists Chronically homeless Individual's and families.

**BayCare Winter Haven Hospital Center-** Phone Number: 863-294-7062 Provides: Mental Health Counseling, Case management, Psychiatric Service and Substance Abuse Counseling.

**Carrfour-** Phone Number: 305-371-8300 Provides: Supportive housing for singles, families, Chronically Homeless, Severe Mentally ill and Veterans.

**Catholic Charities:** Phone Number: 407-658-1818 Provides: Services for families and Individuals

**Central Florida Health Care, Inc-** Phone Number: 863-291-5115 Provides: Serves for anyone who needs care regardless of their ability to pay.

**City of Lakeland-** Phone Number: 863-834-3360 Provides: Permanent Housing and rental assistance.

**Community Assisted and Supported Living-** Phone Number: 941-225-2373 Provides: Individuals with disabilities, Mental Health and Substance abuse conditions. Case management, permanent housing.

**Florida Baptist Childrens Home One More Child-** Phone Number: 863-687-8811 Provides: Case Management, Clothing, Employment training, Food Pantry, Meals, School supplies, temporarily mailing Address. Transitional Housing.

**Florida Behavioral-** Phone Number: 561.880.4225 Provides: a mission and vision to help youth and adults learn fundamental social, emotional, behavioral, and thinking skills. staff adheres to treatments rooted in science that focus on solutions to help kids, adolescents, young adults, and families address every day issues and concerns in their lives.

**GiveWell Community Foundation-** Phone Number: 863-683-3131 Provides: Community foundation-Funder, not service provider.

**Gospel Inc-** Phone Number: (863) 940-4069 About: providing a home and micro-enterprise work opportunity to the formerly homeless at Gospel Village.

**Heart for Winter Haven-** Phone Number: 863.291.6270 About: We bring people together through collaborations that restore relationships, build resources, and grow community.

**Heartland for Children:** Phone Number: 863-519-8900 Provides: Contracts with services provides primarily case management, services for the child welfare population.

**Lake Wales Care Center-** Phone number: 863-676-6678 About: building bridges between people in need and people with a desire to serve.

**Lakeland Downtown Development-** Phone Number: 863-687-8910 Provides: The LDDA's mission is to improve and stimulate the environment for economic development in a people oriented downtown community.

**Lakeland Police Department-** Phone Number: 863-834-6900 Provides: partnership with the community, while affording dignity and respect to all persons, our mission is to maintain order and improve the quality of life of the citizens we serve.

**Light House Ministries-** Phone Number: (863) 687-4076 Provides: Lighthouse Ministries is set apart by the Spirit of God to communicate the Gospel of Jesus Christ to meet the physical, emotional, and other needs of the poor and at-risk population.

**New Life Outreach Ministry-** Phone Number: (863) 510-5696 Provides: The mission of New Life is to provide transitional and permanent housing to men, including men with mental and physical disabilities in overcoming life-matters of homelessness and substance abuse. We provide programs of self-sufficiency, independence, and productivity.

**Mulberry Community Service Center:** Phone Number: Provides: Meeting Community needs one family at a time through day-to-day assistance, empowerment, financial literacy, coaching, and education.

**Pace Center for Girls-** Phone Number: 863-688-5596 Provides: Pace provides girls and young women an opportunity for a better future through education, counseling, training, and advocacy.

**Peace River Center-** Phone Number: If you are in Crisis, call the 24-hour Crisis Line at 863.519.3744, If this is an emergency, please call 911, Main Business Line: 863.519.0575, Provides: Children's Services, Strengthen the positive. Diminish the negative, Community-Based Treatment, bringing you the comprehensive care you need, Crisis Services, Help is available 24-hours a day. Health & Wellness, Focused on superior patient-centered care. Mental Illness, Recovery Services, Walking alongside you during your recovery journey. Outpatient Services, Therapy options and substance use programs, Residential Services, Supporting housing and long-term stabilization. Victim Services, Free and confidential services

**Polk County BOCC-** Phone Number: (863) 534-6000, Provides: Polk County is here for you. If you're looking to report a missed garbage collection, we can help. Water bill questions? We have the answers. Need to apply for a building permit or schedule a virtual inspection? Want to learn about military benefits or attend a parenting class? You're at the right place and we're happy to help you with Polk County services.

**Polk County Sheriff's Office-** Contact Us | Polk County Sheriff's Office, Contact Us If you have an emergency, please dial 9-1-1, (someone with a warrant) or an anonymous tip about a crime, contact Heartland Crime Stoppers, mail to this entity. Instead, contact this office by phone or in writing. Disclaimer: All, , call the Southwest District Office. If it originated in one of our contract cities, contact the city, or 1-800-226-0344. To contact Administrative Investigations in person or via U.S. mail, visit or send.

**Polk State College-** Phone Number: (863) 297-1000 Provides: Polk State College is a quality higher education institution that provides Polk County and beyond with access to affordable associate and baccalaureate degree programs, career certificates, and workforce employment programs that are delivered to students through various modalities and innovative technologies.

**Saint Vincent de Paul-** Phone Number: (727) 823-2516 Provides: A network of friends, inspired by Gospel values, growing in holiness and building a more just world through personal relationships with and service to people in need. Rental Assistance, permanent housing, Veterans, Families, Homeless etc.

**Salvation Army (West)-** Phone Number: 863-940-9696 Provides: Food, Shelter & Clothing, Medication Payment Assistance, Education & Job Training, Senior Citizen Services, Christmas Assistance, Rent & Utility Payment Assistance, Substance Abuse Rehabilitation, Youth Services, Emergency Disaster Response, Corrections, And much, much more.

**Salvation army (East)-** Phone Number: 863-291-5109 Provides: Food, Shelter & Clothing, Medication Payment Assistance, Education & Job Training, Senior Citizen Services, Christmas Assistance, Rent & Utility Payment Assistance, Substance Abuse Rehabilitation, Youth Services, Emergency Disaster Response, Corrections, And much, much more.

**Talbot House Ministries-** Phone Number: (863) 687-8475 Provides: we facilitate long-term life renewal through our comprehensive programs and services. Talbot House has grown from humble beginnings into Polk County's largest provider of services to adults experiencing homelessness. We are supported by a wide variety of faith-based partners from various denominations to meet the physical, mental, and spiritual needs of clients from all walks of life.

**Tri-County-** Phone Number: 863-709-9392 Provides: Outpatient Services For those that need outpatient substance use and mental health services in Polk, Hardee, and Highlands Counties. Children's Services Behavioral Health Network (BNet) serving children and young adult ages 5 to not yet 19. Residential Services Providing services for detoxification, addictions and co-occurring disorders, transitional treatment for men and women, halfway houses and transitional living facilities. DUI Programs Partnering with the Florida Department of Highway Safety and Motor Vehicles to operate programs in Polk, Highlands, and Hardee Counties.

**VA-** Phone Number: (863) 701-2470 Provides: Primary care services for veterans in Polk County. ☐ Ancillary services including Nursing, Dietetics, Laboratory, Audiology, Radiology, Social Work and Psychology. ☐ Handicapped Accessible: full access for all veterans. ☐ Personal Care: Highly qualified primary care providers, specialty care referrals to the VA Medical Center in Tampa ☐ Prescriptions: Routine prescriptions processed through the mail or My HealtheVet.

**VOA-FL-** Phone Number: (863) 385-9611 Provides: In addition to being one of the nation's largest and most comprehensive human services organizations, Volunteers of America is an interdenominational church — a church with a distinctive ministry of service. We provide human service programs and opportunities for individual and community involvement for people of all faiths.

**Wilson House-** Phone Number: (863) 859-7503 Provides: helping the marginalized community of those who suffer from a substance use disorder (SUD) or an alcohol use disorder (AUD) by providing safety, shelter, and an introduction to recovery, Individualized services include a trauma-informed care approach and a commitment to exploring the impact of resentments and other wellness needs while in our care.

**Woman and Youth Center (The WAY) -** Phone Number: 863-422-2309 Provides: Our Mission is to provide a variety of spiritual and social services to families in need or crisis.

**Woman's Resource Center-** Phone Number: (863) 294-5318 Provides: Services Provided Independence Program (mentoring, financial literacy, job coaching), Mental Health Counseling, Emergency Utility Assistance, Housing Assistance (Homeless Prevention, Rapid Rehousing), Food Pantry

**YFA-** Phone Number: 863-595-0220 Provides: YFA is committed to working in partnership with communities and our families to create a safe, nurturing environment for children.

**Hands for Some-** Phone Number: 407.447.5686 Provides: provides financial assistance to very low, low or moderate income households purchasing homes to be occupied as their primary residence. We administer State Housing Initiatives Partnership (SHIP) program funds for Polk County and the City of Lakeland. (HANDS no longer administers downpayment assistance for the City of Winter Haven.) SHIP funds provide down payment and closing cost assistance to eligible homebuyers who have secured first mortgage financing. HANDS' programs are HUD acceptable to provide secondary financing for FHA insured and Conventional mortgage loans. GAP program down payment assistance varies depending on the income level of the buyer and the local government assistance program guidelines. Down payment and closing cost assistance is secured by a soft second mortgage.

**Cosmo Project-** Phone Number: 407-724-7546 Provides: Birth Certificates/ID, Clothing, Food Pantry, Meals, Medical Supplies, School Supplies, Transportation.

**Help for Ft Meade-** Phone Number: 863-285-6600 Provides: with the understanding that these needs may vary from client to client, HELP works to develop effective partnerships with our local community, including the United Way of Central Florida, Project Concern, private organizations, churches, and corporate sponsors. The need for services far exceeds the sources of funding, but HELP seeks to promote a compassionate, caring environment in times of extreme need. In addition, it is our goal to provide these services to those who are in the greatest of need, with the hope that these individuals will be able to use our resources to become more self-sufficient members of society.

**Winter Haven PD-** Phone Number: 863-291-5858 Provides: The Winter Haven Police Department, located in Winter Haven, Fla., is a full-service public safety organization that provides law enforcement and crime prevention services.