

“Homeless Coalition of Polk County” Process Flowchart

Name is placed on the list for a housing assessment either calling in via Front Desk or from Pre assessment completed online

Complete Housing Assessment with Representative

Open in database for an available referral

Clients are advised to provide HCPC any changes to housing situation. If client does not check in with HCPC in 90 days, they will automatically be closed.

If client is referred to a provider, the provider will contact client directly.

A new assessment will be completed Annually if still open in database after 1 year span